



**BA/QA Analyst
Ho Chi Minh City**

ABOUT INTELISYS

Intelisys Aviation Systems, with headquarters in Canada and a local office in Ho Chi Minh City, is an established leader in airline passenger reservation and cargo management software with their ameliaRES and ameliaCARGO products. Intelisys' software is used by more than 40 airlines worldwide. Intelisys is looking for great people to join our team in Ho Chi Minh City.

We are seeking a motivated team member to join us in the role of **BA/QA Analyst**. If you are a smart hardworking person looking to join a great worldwide company, potential travel to Canada and grow your career, please read below and apply today.

You:

- Love reducing/eliminating manual effort
- Enjoy puzzles, strategy games, and riddles
- Have strong technical and creative skills
- Are the person friends and family look to for answers to hard problems
- Love your craft
- Have a competitive nature, setting the bar for the role you play
- Are an excellent and patient communicator that is not afraid of conflict
- Possess natural leadership skills
- Are not afraid to assert yourself / take charge
- Can endure tedious work
- Are confident in your own skills while valuing the contributions of others
- Work well with ambiguity
- Are curious and ask many questions
- Take initiative and make things happen

We:

- Value your insights and intelligence more than your experience or background
- Love to ask "why not?" and "what is stopping us?"
- Make decisions based on data and evidence regardless of the presenter's job title
- Appreciate great questions
- Celebrate great ideas
- Are constantly striving to improve
- Have a tight-knit team who love to laugh and have fun together
- Put our customers first and have a deep appreciation for the aviation industry



Primary Responsibilities:

- Being a team player
- Reading and comprehending detailed technical documentation to:
 - Author new, and expand on existing, feature documents. Strong writing skills are a must
 - Formulate detailed test plans - both automated and manual
- Collaborating with Business Analysts, Product Management, Developers, and other team members to ensure delivery of high-quality software
- Execution of manual test cases
- Following a rigorous software development process to deliver the highest quality software
- Potential to work on automation of test cases
- Defines and documents customer business functions and processes through in person and virtual meetings with clients and other IntelSys staff meetings
- Consults with functional unit management and personnel to identify, define and document business needs and objectives, current operational procedures, problems, input and output requirements, and levels of systems access
- Write both high level and detailed business analysis documents
- Work closely with the business personnel to identify gaps in requested functionality and offer innovative solutions and requests
- Takes hands on approach to the management of all project activities and drives teams to deliver quality in a timely fashion

Secondary Responsibilities:

- Defines and documents customer business functions and processes through in person and virtual meetings with clients and other IntelSys staff meetings
- Consults with functional unit management and personnel to identify, define and document business needs and objectives, current operational procedures, problems, input and output requirements, and levels of systems access
- Write both high level and detailed business analysis documents
- Work closely with the business personnel to identify gaps in requested functionality and offer innovative solutions and requests
- Document use test cases

Desirable Skills and Experience:

- Formal QA and/or BA methodology
- Very strong English written and verbal skills
- RESTful API development and automated testing would be an asset but is not required
 - Experience with Postman
 - ASP.NET Web API 2
- Automated testing frameworks (GUI/web) would be an asset but is not required
 - Ranorex
 - Selenium

If interested please contact Dayna Lutes at dlutes@intellisysaviation.com.